

Efficient human resource management

PEP Services is a consulting service for our clients in the healthcare sector. Our service covers all workforce scheduling and time recording processes, along with the full Polypoint PEP system configuration.



PEP implementation and redevelopment

- Consulting and implementation for introducing or redeveloping Polypoint PEP
- Complete system parameterisation based on defined target processes and proven best-practice procedures
- Workshop management to develop target processes, planning concepts and working-time models together with line and executive managers
- Definition and implementation of system integrations and interfaces



Process and system optimisation

- Analysis and consulting on processes and software configuration
- External consulting for changes and optimisations in existing PEP systems
- Consulting on duty planning and the development of efficient working-time models
- Labour-law consulting, incl. specialist support for collective bargaining and collective employment agreement (CEA) negotiations
- Aligning operational requirements with the software



PEP support and outsourcing

- 1st-level support for line managers
- 2nd-level support for application managers
- Provision of external resources
- Support with strategic and operational matters
- User training for application managers and planners
- Delivery of training sessions, workshops etc.



Our consulting approach – your benefits

- Systematic analysis and personalised solutions based on extensive experience and a practically oriented approach
- Concept development and implementation of an optimised and cost-efficient system
- Standardisation and automation of processes, incorporating the needs of all stakeholders

«Employees are an organisation's most valuable asset – workforce scheduling should reflect this and help counteract staff shortages through optimised duty planning. Working-time models play a key role in shaping employer attractiveness.»